



I-Soft Net Hosting

HOSTING TYPE AND SERVER INFORMATION

Web site hosting (complete section # 1)	Server hosting (complete section # 2)
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1) Web site Hosting

Required platform:	UNIX	NT	
Required access:	FTP		
Do you require ASP?	Yes	No	
Package required:	Setup Cost excl.VAT	Monthly Cost excl. VAT	Start Date
1. Micro (200 MB Traffic)	R175-00	R99-00	
2. Small (100MB space/unlimited Traffic)	R175-00	R190-00	
3. Medium (200MB space/unlimited traffic)	R175-00	R250-00	
<u>Notes:</u>			
1. Clients are requested to back up their own content to serve as an additional security measure			

2) Database Hosting

Package required:	Setup Cost ex VAT	Monthly Cost excl. VAT	Start Date
1. MS SQL 2000 DB 10MB	R 150.00	R 150.00	
2. MS Access DB 300MB	R 75.00	R 75.00	
3. MySQL/Postgres DB 300 MB	R 50.00	R 50.00	
<u>Notes:</u>			
Clients are requested to back up their own content to serve as an additional security measure			

3) Server Hosting

Do you have your own server?	Yes	No	
Do you require a rental server?	Yes	No	
<u>Notes:</u>			
1. Own server can be rack mountable or desktop/tower type in accordance with rack/box specifications.			
2. Server Hosting is charged at R 1300.00 incl VAT per machine per 64K based on 95 th percentile.			
3. Rental Servers are charged out from R 1900 per month subject to 12 month contract.			

DOMAIN INFORMATION

New domain	Domain name transfer
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For domain name registration and transfer, please complete the Domain Services form

SPECIAL INSTRUCTIONS

Please indicate special instructions, if necessary.



WEB SITE HOSTING

WEB SITE HOSTING

1. I-Soft Net shall, in accordance with the client's choices as indicated on this application form:
 - 1.1. host the client's Web site on the server;
 - 1.2. provide such platform as set out in the application form;
 - 1.3. allocate the client disk space on I-Soft Net network;
 - 1.4. permit users of the Internet access to the web site, limited to a maximum monthly data traffic allowance of bandwidth measured in megabytes as set out in the application form and subject to such additional charges as set out in the application form;
 - 1.5. take such steps as I-Soft Net regards as reasonable to secure the client's web site from unauthorized access;
 - 1.6. provide the client with statistics available on the Business Solution Web Site for information purposes only;
 - 1.7. provide the client with file transfer protocol ("FTP") access;
 - 1.8. provide the client with database hosting if so requested and at such charges specified on the application form.

SERVER HOSTING

2. All risk of loss, damage or destruction of or to the client's server while it is housed at I-Soft Net premises shall remain and vest in the client, and the client shall make its own arrangements regarding the insurance thereof.
3. I-Soft Net shall:
 - 3.1. After delivery to it of the client's server in the case where the client owns the server, install it at I-Soft Net premises and connect it to the I-Soft Net Network, and in the case where the client leases the server from I-Soft Net, connect it to the I-Soft Net Network;
 - 3.2. Configure the client's server in accordance with the client's written request and specifications;
 - 3.3. Use reasonable endeavors to provide a smooth, uninterrupted electrical power supply (UPS) to the client's server and shall have available a generator to serve as a temporary power back up in the event of a power failure of limited duration. I-Soft Net does not guarantee the availability or quality of power and shall not be liable for any loss or damage as a result of any interruption in the power supply.
- 3.1. All risk of loss, damage or destruction of or to the client's server while it is housed at I-Soft Net premises shall remain and vest in the client, and the client shall make its own arrangements regarding the insurance thereof.
- 3.2. The duly authorized representative of the client shall be permitted access to the client's server during normal business hours only. Any other access shall be by special arrangement only and at such charges as may be imposed by I-Soft Net
- 3.3. The client shall be permitted no more than 20GB of traffic, where after client shall be charged for excess traffic as specified on the application form.