



Internet Services

### **Request for termination of service**

Telephone number: 021 415 3102  
Fax number: 086 680 1396  
Email: [sales@isoftnet.co.za](mailto:sales@isoftnet.co.za)

**I-Soft Net values your business and would like to change your mind, is there anything that we can do as we really do not want to lose you as a member**

In order for us to process your request, please provide us with the following information and return it via email to [sales@isoftnet.co.za](mailto:sales@isoftnet.co.za) or by fax to 086 680 1396  
Our operating hours are from Monday to Friday 8am until 5pm.

<b>FIRST NAME</b>	
<b>SURNAME</b>	
<b>USERNAME</b>	
<b>EMAIL ADDRESS</b>	
<b>CUSTOMER NUMBER</b>	
<b>TEL NUMBER</b>	[C]
	[H]
	[W]
<b>ID NUMBER</b>	
<b>POSTAL ADDRESS</b>	
<b>REASON FOR SUSPENSION?</b>	
<b>Services to cancel</b>	

#### I-Soft Net's Cancellation Terms and Conditions

- The agreement can be terminated upon prior written notice of 1 (one) calendar month by either party.
- Suspension will not result in any refund by I-Soft Net of pre-payments made to I-Soft Net
- In the event of suspension, no refund will be made to the account holder and any outstanding balances remain due and owing and are required to be settled within 30 days of suspension.

I hereby accept the above Terms & Conditions and instruct I-Soft Net to terminate my subscription as per the details provided

SIGNED BY: \_\_\_\_\_ DATE: \_\_\_\_\_

